



TERMS & CONDITIONS OF USE

Terms and conditions of use for the www.accor.group-greetings.com website

The www.accor.group-greetings.com website includes a free service for sending electronic greeting cards to employees at Accor head offices and to General Managers and employees of hotels operating under an Accor brand and which have an Accor email address. To celebrate the festive period and New Year, this service lets users write a personalized message on electronic greetings cards to send their best wishes to friends and family and/or their personal or professional contacts (hereinafter the "Service"). This Service is available until the end of February 2026.

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The user undertakes to give details solely of email addresses for third party recipients (friends and family or contacts) that they have obtained by lawful means and in agreement with them.

Accor SA reserves the right to edit these terms and conditions of use at any time, in particular through updates to the www.accor.group-greetings.com website.

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Hyperlinks

The creation of hyperlinks to the www.accor.group-greetings.com website requires the prior consent of Accor SA. You may send a message concerning any query or request via email to the following address: Digital.Corporate@accor.com

Contact us

For any comments on the running of the www.accor.group-greetings.com website, you may send a message to the following address: Digital.Corporate@accor.com



N.B.

Messages that you send to us over the Internet may be intercepted. Their confidentiality cannot be guaranteed until they reach us.

Applicable law and disputes

Both the Accor website and the terms and conditions of its use are governed by French law, without prejudice to any mandatory protective provisions that may apply in the country of residence of consumers.

In the event of any dispute and after the failure of any attempts to achieve an amicable solution – on the understanding that users may engage in a contractual mediation procedure or in any other alternative dispute resolution procedure – the dispute will be brought before a court having territorial jurisdiction under the provisions of the French Code of Civil Procedure or Consumer Code.

