

Personal Data Processing Policy

Information about you is processed by Accor SA as the data processor of your personal data. This data processing is necessary in order for us to fulfil the contract to supply the Service for sending an electronic greetings card. For this purpose Accor SA gathers personal data provided by users when creating their account, including their name, forename and email address and the email address of the intended recipient. Your data is intended for use in generating emails and for sharing your electronic greetings cards on social media. Users' data is intended for use by members of the Accor SA departments in charge of managing the www.accor.group-greetings.com website and by the service provider responsible for running the site. Subject to legislative or regulatory provisions to the contrary, your data will be retained until the end of the operation (end of February 2026).

To exercise your rights (access to, or correction or deletion of data, limiting or opposing the processing of data, data portability, or defining directives for processing your data after your death), please write to Digital.Corporate@accor.com You can also contact the Data Protection Officer at Accor by writing to Accor.data.protection.officer@accor.com or lodge a complaint with

a regulatory authority.